

बिड दस्तावेज़ / Bid Document

बिड विवरण/Bid Details	
बिड बंद होने की तारीख/समय /Bid End Date/Time	06-12-2025 13:00:00
बिड खुलने की तारीख/समय /Bid Opening Date/Time	06-12-2025 13:30:00
बिड पेशकश वैधता (बंद होने की तारीख से)/Bid Offer Validity (From End Date)	30 (Days)
मंत्रालय/राज्य का नाम/Ministry/State Name	Ministry Of Finance
विभाग का नाम/Department Name	Department Of Revenue
संगठन का नाम/Organisation Name	Central Board Of Excise And Customs (cbec)
कार्यालय का नाम/Office Name	Office Of The Commissioner Of Customs (general), Jawaharlal Nehru Custom House,
वस्तु श्रेणी /Item Category	Collection & Disposal Waste Management Service - Collection, Lifting, Transportation, Unloading, Segregation of garbage, Ways of disposal; Dry Waste
अनुबंध अवधि /Contract Period	1 Year(s)
बिडर का न्यूनतम औसत वार्षिक टर्नओवर (3 वर्षों का) /Minimum Average Annual Turnover of the bidder (For 3 Years)	15 Lakh (s)
उन्हीं/समान सेवा के लिए अपेक्षित विगत अनुभव के वर्ष/Years of Past Experience Required for same/similar service	3 Year (s)
इसी तरह की सेवाओं का पिछला आवश्यक अनुभव है/Past Experience of Similar Services required	Yes
टर्नओवर के लिए एमएसई को छूट प्राप्त है / MSE Exemption for Turnover	Yes Complete
टर्नओवर के लिए स्टार्टअप को छूट प्राप्त है / Startup Exemption for Turnover	Yes Complete
विक्रेता से मांगे गए दस्तावेज़/Document required from seller	Experience Criteria,Bidder Turnover,Certificate (Requested in ATC),Additional Doc 1 (Requested in ATC),Additional Doc 2 (Requested in ATC),Additional Doc 3 (Requested in ATC),Additional Doc 4 (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

बिड विवरण/Bid Details	
क्या आप निविदाकारों द्वारा अपलोड किए गए दस्तावेजों को निविदा में भाग लेने वाले सभी निविदाकारों को दिखाना चाहते हैं? संदर्भ मेनू है/Do you want to show documents uploaded by bidders to all bidders participated in bid?	Yes (Documents submitted as part of a clarification or representation during the tender/bid process will also be displayed to other participated bidders after log in)
बिड लगाने की समय सीमा स्वतः नहीं बढ़ाने के लिए आवश्यक बिड की संख्या। / Minimum number of bids required to disable automatic bid extension	3
दिनों की संख्या, जिनके लिए बिड लगाने की समय-सीमा बढ़ाई जाएगी। / Number of days for which Bid would be auto-extended	3
ऑटो एक्सटेंशन अधिकतम कितनी बार किया जाना है। / Number of Auto Extension count	2
बिड से रिवर्स नीलामी सक्रिय किया/Bid to RA enabled	No
बिड का प्रकार/Type of Bid	Two Packet Bid
तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय /Time allowed for Technical Clarifications during technical evaluation	2 Days
अनुमानित बिड मूल्य /Estimated Bid Value	600000
मूल्यांकन पद्धति/Evaluation Method	Total value wise evaluation
मूल्य दर्शाने वाला वित्तीय दस्तावेज ब्रेकअप आवश्यक है / Financial Document Indicating Price Breakup Required	Yes
मध्यस्थता खंड/Arbitration Clause	No
सुलह खंड/Mediation Clause	No

ईएमडी विवरण/EMD Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईएमडी राशि/EMD Amount	30000

ईपीबीजी विवरण /ePBG Detail

एडवाइजरी बैंक/Advisory Bank	State Bank of India
ईपीबीजी प्रतिशत (%) /ePBG Percentage(%)	3.00
ईपीबीजी की आवश्यक अवधि (माह) /Duration of ePBG required (Months).	14

(a). जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित कैटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज प्रस्तुत करने है। एमएसई कैटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।/EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy.

(b). ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए। / EMD & Performance security should be in favour of Beneficiary, wherever it is applicable.

लाभार्थी /Beneficiary :

SUPERINTENDENT OF CUSTOMS

Office Of The Commissioner Of Customs (general), Jawaharlal Nehru Custom House,, Department of Revenue, Central Board of Excise and Customs (CBEC), Ministry of Finance
(Nem Prasad)

बोली विभाजन लागू नहीं किया गया/ Bid splitting not applied.

एमआईआई अनुपालन/MII Compliance

एमआईआई अनुपालन/MII Compliance	Yes
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एमएसई खरीद वरीयता/MSE Purchase Preference

एमएसई खरीद वरीयता/MSE Purchase Preference	Yes
सूक्ष्म और लघु उद्यम मूल उपकरण निर्माताओं को खरीद में प्राथमिकता, यदि उनका मूल्य $L1+X\%$ तक की सीमा में हो / Purchase Preference to MSE OEMs available upto price within $L1+X\%$	15
सूक्ष्म और लघु उद्यम को खरीद में प्राथमिकता के लिए बिड की मात्रा का अधिकतम प्रतिशत / Maximum Percentage of Bid quantity for MSE purchase preference	100

1. If the bidder is a Micro or Small Enterprise (MSE) as per latest orders issued by Ministry of MSME, the bidder shall be exempted from the eligibility criteria of "Bidder Turnover" as defined above subject to meeting of quality and technical specifications. If the bidder itself is MSE OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover, shall upload the supporting documents to prove his eligibility for exemption.
2. If the bidder is a DPIIT registered Startup, the bidder shall be exempted from the the eligibility criteria of "Bidder Turnover" as defined above subject to their meeting of quality and technical specifications. If the bidder is DPIIT Registered OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. The bidder seeking exemption from Turnover shall upload the supporting documents to prove his eligibility for exemption.
3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in

support of having provided services during each of the Financial year.

5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the [OM No.1 4 2021 PPD dated 18.05.2023](#) for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated on-line in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.

6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.

7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -

1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost; or
2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost; or
3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

अतिरिक्त योग्यता /आवश्यक डेटा/Additional Qualification/Data Required

Scope of work as per Buyer Requirement:[1764070991.pdf](#)

Collection & Disposal Waste Management Service - Collection, Lifting, Transportation, Unloading, Segregation Of Garbage, Ways Of Disposal; Dry Waste (40)

तकनीकी विशिष्टियाँ /Technical Specifications

विवरण/ Specification	मूल्य/ Values
कोर / Core	
Scope of work	Collection , Lifting , Transportation , Unloading , Segregation of garbage , Ways of disposal
Type of waste	Dry Waste
Category of Waste	DRY AND WET WASTE
Method of waste collection	Sweeping along with waste collection
Areas of waste collection	Commercial
Scheduling of Garbage collection	Daily
Frequency of Garbage collection	1
Vehicle Category	AS PER WASTE LOAD
Vehicle Monitoring System	Not Required

विवरण/ Specification	मूल्य/ Values
Distance to dumping location	Above 30 kms
State	NA
District	NA
Zipcode	NA
एडऑन /Addon(s)	
Requirement of storage bin	NA
अतिरिक्त विवरण /Additional Details	
Waste Pickup Address	JAWAHARLAL NEHRU CUSTOM HOUSE, TAL-URAN,DISTRICT-RAIGAD.
Waste Disposal location Address	TALOJA
Number of vehicles required	1

अतिरिक्त विशिष्टि दस्तावेज़ /Additional Specification Documents

प्रेषिती/रिपोर्टिंग अधिकारी /Consignees/Reporting Officer and Quantity

क्र.सं./S.No.	प्रेषिती/रिपोर्टिंग अधिकारी /Consignee Reporting/Officer	पता/Address	संसाधनों की मात्रा / Weight of waste collected in a month in Quintal (1 Quintal equals to 100Kgs)	अतिरिक्त आवश्यकता /Additional Requirement
1	Nem Prasad	400707,OFFICE OF COMMISSIONER OF CUSTOM(G) JNCH NAHAVA SHEVA URAN	40	Service Days in a month : 30

क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें/Buyer Added Bid Specific Terms and Conditions

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

अस्वीकरण/Disclaimer

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
4. Creating BoQ bid for single item.
5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.
7. Floating / creation of work contracts as Custom Bids in Services.
8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for [attached categories](#), trials are allowed as per approved procurement policy of the buyer nodal Ministries)
9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
11. Creating bid for items from irrelevant categories.
12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
13. Reference of conditions published on any external site or reference to external documents/clauses.
14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.
16. Buyer added ATC Clauses which are in contravention of clauses defined by buyer in system generated bid template as indicated above in the Bid Details section, EMD Detail, ePBG Detail and MII and MSE Purchase Preference sections of the bid, unless otherwise allowed by GeM GTC.
17. In a category based bid, adding additional items, through buyer added additional scope of work/ additional terms and conditions/or any other document. If buyer needs more items along with the main item, the same must be added through bunching category based items or by bunching custom catalogs or bunching a BoQ with the main category based item, the same must not be done through ATC or Scope of Work.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the [सामान्य नियम और शर्तें/General Terms and Conditions](#), conditions stipulated in Bid and [Service Level Agreement](#) specific to this Service as provided in the Marketplace. However in case if any condition specified in सामान्य नियम और शर्तें/General Terms and Conditions is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो। बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।/In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws.

---धन्यवाद/Thank You---



सीमाशुल्क आयुक्त का कार्यालय (जनरल)
OFFICE OF THE COMMISSIONER OF CUSTOMS) GENERAL(
जवाहरलाल नेहरू सीमाशुल्क भवन/JAWAHARLAL NEHRU CUSTOM HOUSE
न्हावा शेवा, उरण, जिला रायगड Nhava Sheva, Uran, Dist : Raigad -400707

ई-निविदा आमंत्रण नोटिस NOTICE INVITING TENDER

जवाहरलाल नेहरू स्टाफ हाउस, ताल-उरण, जिला-रायगड में सूखा और गीला अपशिष्ट प्रबंधन सेवाओं का अनुबंध
CONTRACT OF DRY & WET WASTE MANAGEMENT SERVICES AT JAWAHARLAL NEHRU CUSTOM HOUSE, TAL-URAN, DISTT-RAIGAD

सीमाशुल्क आयुक्त (जनरल), जवाहरलाल नेहरू सीमाशुल्क भवन, सीमाशुल्क मुंबई अंचल -II, जिसका संदर्भ 'जेएनसीएच' के रूप में लिया जाएगा, जवाहरलाल नेहरू सीमाशुल्क भवन में सूखा और गीला अपशिष्ट प्रबंधन सेवाएं प्रदान करने हेतु वार्षिक अनुबंध के लिए जेम पोर्टल के द्वारा दो-बोली प्रणाली (तकनीकी और वित्तीय) में अधिकृत और प्रतिष्ठित ठेकेदारों / फर्मों से बोलियां आमंत्रित करता है, जिन्हें अब 'सेवाप्रदाता' माना जाएगा और जिनको इस क्षेत्र में कम से कम तीन साल का अनुभव होगा।

The Commissioner of Customs (General), Jawaharlal Nehru Custom House, Mumbai Customs Zone-II, hereinafter referred to as The JNCH, invites **BIDS THROUGH GEM PORTAL** for annual contract for providing **DRY & WET WASTE MANAGEMENT SERVICES** at Jawaharlal Nehru Custom House, in two-bid system (Technical & Financial) from authorized and reputed contractors/firms, hereinafter referred to as 'The Service Provider' and having a minimum of three years' experience in this field.

संलग्न निविदा प्रपत्र में दिए गए विवरण के अनुसार नीचे दिए गए कार्यों के सम्पादन हेतु सभीभावी बिडर्स को टू-बिड सिस्टम के अंतर्गत अपनी बोली प्रस्तुत करने करने के लिए आमंत्रित किया जाता है।

All prospective Bidders are invited to submit their bid under Two Bid Systems for the subject work as detailed below in accordance with the tender documents enclosed.

1. कार्यों का विवरण Scope of the Work : अनुलग्नक Annexure-A
2. पूर्व योग्यता शर्तें Prequalification Conditions : अनुलग्नक Annexure-B
3. नियम और शर्तें Terms and Conditions : अनुलग्नक Annexure-C

इसे सीमाशुल्क आयुक्त (जनरल) के अनुमोदन से जारी किया जाता है।

This is issued with the approval of Commissioner of Customs (G), JNCH.

(गुरिंदर सिंह सोहल Gurinder Singh Sohal)
सहायक आयुक्त, सीमाशुल्क, सीएचएस, जेएनसी एच
Asst. COMMISSIONER OF CUSTOMS CHS, JNCH

अनुलग्नक Annexure-A

कार्यों का विवरण/ SCOPE OF THE WORK

1. The work put for bidding is "Annual comprehensive Maintenance of Total waste (Dry & Wet) Management Plant at Jawaharlal Nehru Custom House, Tat-Uran, Dist. Raigad.
2. Collection, sorting and segregation of Bio-degradable waste from non-biodegradable waste such as plastic bottles etc.
3. The solid bio-degradable waste such as paper, tissue paper, glass etc. will be sorted and stored separately and will be disposed of to the recycling plant.
4. The wet bio-degradable waste including food waste, dry leaves fallen from Trees, cut grass and weed etc. will be converted into compost in the wet waste management plant at JNCH and proper records have to be maintained by Service provider of generated compost manure on monthly basis.
5. The service providers shall provide on-site segregation at source and material to be recycled at unit.
6. Complete maintenance of the waste storage room.
7. Total waste management of dry waste and wet waste by the service provider.
8. Deployment of manpower into compost in the wet waste management plant at JNCH.
9. The contract is comprehensive including 12 months operation, repair and maintenance of total waste (DRY & WET) management plant including repairs and replacement of any defective parts. No separate bills will be submitted by the service provider for any part of the said plant.

अनुलग्नक Annexure-B

पूर्व योग्यता शर्त PRE-QUALIFICATION CONDITION

1. The Bidders should have minimum three (03) years of experience in Operation, repair and maintenance of Total Waste (WET & DRY) Management Plant and should submit at least 03 years work experience certificate of either govt. / semi. Govt. / PSU.
2. The Service provider also must have an established service base in Mumbai/ Navi Mumbai/ or within 70 km radius of JNCH. Proof of shop and establishment certificate within Mumbai/ Navi Mumbai/ or within 70 km radius of JNCH is required.
3. Proof of registration with GST is essential and copies of the proof should be submitted.
4. Attested copy of PAN should be submitted.
5. ITR for last (03) three financial years should be submitted.
6. The Service providers should have sound technical support staff for attending to the complaints within 24 hours.
7. The Service Provider should not be black listed by any PSU/ banks/ Govt. organizations. Self-declaration in this regard should be submitted by the authorized official of the company.
8. CA Certificate for last (03) three years turnover should be submitted.
9. The service provider having contract of Total waste (WET & DRY) Management Plant currently running successfully with any Govt. organization may be given reference. Proof of such Annual Comprehensive Maintenance Contract should be produced.

अनुलग्नक Annexure-C

नियम और शर्तें TERMS AND CONDITIONS

1. The work consists of 12 months operation & Comprehensive Maintenance of Total Waste (WET & DRY) Management Plant at JNCH in accordance with the technical specifications, terms and conditions mentioned in tender documents.
2. Conditional tenders shall not be considered.
3. Offers vaguely described or incomplete offers are liable to be rejected.
4. The Bidder will have to submit their GST registration certificate issued by the authority concerned.
5. Every tender should be accompanied with an Earnest Money Deposit as PER BID DOCUMENT THROUGH GeM or by way of Demand Draft, in favour of Commissioner of Customs (General), JNCH. Tenders received without requisite Earnest Money Deposit will be rejected outright. EMD exemptions will be as per Central Government rulings.
6. The prices quoted in the Financial Bid should be inclusive of maintenance, taxes and includes repair/replacement charges inclusive of all serviceman/mechanic wages, installation charges, parts, spare parts, labour, tools, transportation charges, etc. The Bidder should quote the prices for providing complete service. After placing the order, the JNCH will not pay any extra amount which is not mentioned in the financial bid.
7. The TDS will be deducted as per provisions of the Income Tax Law.
8. The JNCH Administration will not be responsible for any loss or damage to Service Provider's materials, equipment, tools, etc.
 - a. The Service Provider will be fully responsible for safety, welfare and any casualty or accident during the work. The JNCH will not be responsible at any time.
 - b. The Service Provider shall not be entitled to make any claim whatsoever against the JNCH under or by virtue of or arising out of this contract, nor shall the JNCH entertain or consider any such claim, if made by the Service Provider.
9. The service provider should ensure that treated effluent characteristics are well below/within the permissible limits, even under varying flow conditions which are typical for such systems.
10. Successful bidders should deposit, within seven days of receipt of the work order, 3% amount of the total value of the order as Performance Security in the form of Bank Guarantee with auto renewal clause from Nationalized Bank valid.
11. The successful bidders should commence the work within 07 days from the receipt of the order falling to which the JNCH will forfeit the

EMD and terminate the contract without giving any notice.
12. Please note that the JNCH will apply penalty/cancel the contract as below in case of discrepancy in services under contract period:
 - i. On receiving complaint about equipment/services, the Service Provider will promptly respond and repair/replace or provide required services within 24 hours, if failed, penalty of Rs. 500/- per day shall be levied;
 - ii. If the Total Waste (WET and DRY) Management Plant is not working more than seven working days, then JNCH will forfeit the bank guarantee;
 - iii. If the JNCH observes any unsatisfactory services, indiscipline/ misconduct, delay in repair/maintenance, then JNCH will terminate the contract after giving due notice to the Service Provider and will forfeit the bank guarantee and blacklist the company/ firm.
13. No Advance payment whatsoever will be made to the service provider under the contract. The Service Provider should submit the bills on quarterly basis only after receiving satisfactory completion work report from the JNCH Administration.

14. The successful Service Provider shall sign an agreement within seven days of the receipt of order as prescribed by the JNCH in accordance with T & C of the tender on a judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Service Provider.
15. The Commissioner of Customs (General), JNCH is not bound to accept the lowest tender and also reserves the right to reject any or all tenders at any time without assigning any reason.
16. The Commissioner of Customs (General), JNCH taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.
17. The contract will be for a maximum period of one year and the Commissioner of Customs (General), JNCH reserves the right to extend the contract further, subject to satisfactory performance of the contractor.

आयुक्त सीमा शुल्क (जनरल), जेएनसीएच के पास, उचित रूप से सेवाएं प्रदान न करने या अन्य किसी उल्लंघन होने की स्थिति में नोटिस देकर किसी भी समय अनुबंध खत्म करने का अधिकार है। तदनुसार, परफॉर्मेंस सिक्योरिटी की रकम ज़ब्त कर ली जाएगी।

The Commissioner of Customs (General), JNCH reserves the right to terminate the contract at any time after giving due notice to the contractor in the event of unsatisfactory services or breach of contract at any respect. The Performance Security amount will be forfeited accordingly.



Office of the Commissioner of Customs(General), Mumbai Zone- II
Jawaharlal Nehru Custom House, Nhava Sheva, Taluka: Uran, Distt: Raigad,
Maharashtra- 400707.

Date: 11-09-2025

NOTICE INVITING E-TENDER

CONTRACT OF DRY& WET WASTE MANAGEMENT SERVICES
AT JAWAHARLAL NEHRU CUSTOM HOUSE, TAL-URAN, DISTT-RAIGAD.

The Commissioner of Customs (General), Jawaharlal Nehru Custom House, Mumbai Customs Zone-II, hereinafter referred to as The JNCH, invites **BIDS THROUGH GEM PORTAL** for annual contract for providing **DRY & WET WASTE MANAGEMENT SERVICES** at Jawaharlal Nehru Custom House, in two- bid system (Technical& Financial) from authorized and reputed contractors/firms, hereinafter referred to as 'The Service Provider' and having a minimum of three years' experience in this field.

All prospective Bidders are invited to submit their bid sunder Two Bid Systems for the subject work as detailed below in accordance with the tender documents enclosed.

- | | |
|--------------------------------|-------------|
| 1. Scope of the Work | :Annexure-A |
| 2. Prequalification Conditions | :Annexure-B |
| 3. Terms and Conditions | :Annexure-C |

This issues with the approval of Commissioner of Customs(G), JNCH.

(Gurinder Singh Sohal)
Asst. COMMISSIONER OF CUSTOMS
CHS,JNCH

Annexure-A

SCOPE OF THE WORK

1. The work put for bidding is "Annual comprehensive Maintenance of Total

Waste(Dry &Wet) Management Plant at Jawahar lal Nehru Custom House, Tat-Uran, Dist. Raigad.

2. Collection, sorting and segregation of Bio-degradable waste from non- biodegradable waste such as plastic bottles etc.
3. The solid bio-degradable waste such as paper, tissue paper, glass etc. will be sorted and stored separately and will be disposed off to the recycling plant.
4. The wet bio-degradable waste including food waste, dry leaves fallen from Trees, cut grass a weeds etc. will be converted into compost in the wet waste management plant at JNCH and proper records has to be maintained by Service provider of generated compost manure on monthly basis.
5. The service provider shall provide onsite segregation at source and material to be recycled at unit.
6. Complete maintenance of the wastes to rage room.
7. Total waste management of dry waste and wet waste by the service provider.
8. Deployment of man power into compost in the wet waste management plant at JNCH.
9. The contract is comprehensive including 12 months operation, repair and maintenance of total waste (DRY& WET) management plant including repairs and replacement of any defective parts. No separate bills will be submitted by the service provider for any part of the said plant.

Annexure-B

PREQUALIFICATIONCONDITION

1. The Bidder should have minimum three (03) years of experience in Operation, repair and maintenance of Total Waste (WET& DRY) Management Plant and should submit at least 03 years work experience certificate of either govt. / semi. Govt. / PSU.
2. The Service provider also must have an established service base in Mumbai/Navi Mumbai/or within 70km radius of JNCH. Proof of shop and establishment certificate within Mumbai/ Navi Mumbai/ or within 70 km radius of JNCH is required.
3. Proof of registration with GST is essential and copies of the proof should be submitted.
4. Attested copy of PAN should be submitted.
5. ITR for last(03) three financial years should be submitted.
6. The Service provider should have sound technical support staff for attending to the complaints within 24 hours.
7. The Service Provider should not be black listed by any PSU/ banks/Govt. organizations. Self-declaration in this regard should be submitted by the authorized official of the company.
8. CA Certificate for last(03) three years turn over should be submitted.
9. The service provider having contract of Total waste (WET& DRY) Management Plant currently running successfully with any Govt. organization may be given

preference. Proof of such Annual Comprehensive Maintenance Contract should be produced.

Annexure-C
TERMS AND CONDITIONS

1. The work consists of 12 months operation & Comprehensive Maintenance of Total Waste(WET&DRY) Management Plant at JNCH in accordance with the technical specifications, terms and conditions mentioned in tender documents.
2. Conditional tenders shall not be considered.
3. Offers vaguely described or incomplete offers are liable to be rejected.
4. The Bidder will have to submit their GST registration certificate issued by the authority concerned.
5. Every tender should be accompanied with an Earnest Money Deposit as **PER BID DOCUMENT THROUGH GeM** or by way of Demand Draft, in favour of Commissioner of Customs (General), JNCH'. Tenders received without requisite Earnest Money Deposit will be rejected outright. EMD Exemptions will be as per Central Government rulings.
6. The prices quoted in the Financial Bid should be inclusive of maintenance, taxes and includes repair/ replacement charges inclusive of all serviceman/mechanic wages ,installation charges, parts ,spare parts ,labour ,tools, transportation charges, etc. The Bidder should quote the prices for providing complete service. After placing the order, the JNCH will not pay any extra amount which is not mentioned in the financial bid.
7. The TDS will be deducted as per provisions of the Income Tax Law.
8. The JNCH Administration will not be responsible for any loss or damage to Service Provider's materials, equipment, tools, etc.
 - a. The Service Provider will be fully responsible for safety, welfare and any casualty or accident during the work. The JNCH will not be responsible at any time.
 - b. The Service Provider shall not be entitled to make any claim whatsoever against the JNCH under or by virtue of or arising out of this contract, nor shall the JNCH entertain or consider any such claim, if made by the Service Provider.
9. The service provider should ensure that treated effluent characteristics are well below/within the permissible limits, even under varying flow conditions which are typical for such systems.
10. Successful bidder should deposit, within seven days of receipt of the work order, 3% amount of the total value of the order as Performance Security in the form of Bank Guarantee with auto renewal clause from Nationalized Bank valid till the completion of the work.
11. The successful bidder should commence the work within 07 days from the receipt of the order falling to which the JNCH will forfeit the

EMD and terminate the contract without giving any notice.

12. Please note that the JNCH will apply penalty/ cancel the contract as below in case of discrepancy in services under contract period:
- i. On receiving complaint about equipment/services, the Service Provider will promptly respond and repair/ replace or provide required services within 24 hours, if failed, penalty of Rs. 500/- per day shall be levied;
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13. No Advance payment what so ever will be made to the service provider under the contract. The Service Provider should submit the bills on quarterly basis only after receiving satisfactory completion work report from the JNCH Administration.
14. The successful Service Provider shall sign an agreement within seven days of the receipt of order as prescribed by the JNCH in accordance with T&C of the tender on a judicial stamp paper. All legal expenses, incidental thereto shall be borne by the Service Provider.
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16. The Commissioner of Customs (General), JNCH taking note of overall facts and circumstances can change, add and relax any of the terms and conditions of this tender notice.
17. The contract will be for a maximum period of one year and the Commissioner of Customs(General),JNCH reserves the right to extend the contract further, subject to satisfactory performance of the contractor.

The Commissioner of Customs (General), JNCH reserves the right to terminate the contract at any time after giving due notice to the contractor in the event of unsatisfactory services or breach of contract at any respect. The Performance Security amount will be forfeited accordingly.

Digitally signed by
Gurinder Singh Sohal
Date: 01-10-2025
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